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Description of Programs and Workshops

The presentations, workshops, and training programs that we can do are described below. The differences are mostly in the objectives of the client and the time required.

- A presentation is usually one or two hours in length and the objective is to introduce the subject to the audience and to provide ways they can apply what they have just been presented. The presentation on "The Dirty Dozen" I did at the API Control Room Forum last year was one hour in length.
- A workshop is usually one half day in length and the objective is to provide learning activities that involve the audience and lead the audience to develop specific actions to apply what they learn.
- A training program is usually one to two days in length and the objective is to provide an in depth training course, with appropriate learning activities that are applicable to the client's operations and expressed needs.

Any of these subjects can be done as a presentation, workshop, or training program:

- The Dirty Dozen Causes of Errors and Accidents
- Professionalism in Communications for Pipeliners
- Managing Fatigue for Pipeliners(*works best as workshop*)
- Human Factors for Pipeliners
- How to Develop and Implement a Human Factors Program
- Meeting the Challenge of Excellence Program(*works best as workshop*)
- Human Performance Improvement Principles and Practices
- Proactive Incident Prevention(Simple Risk Assessments & Incident Analysis Methods) (*works best as training program*)
- Practicing What Matters® Coaching Program for Individuals
- How to Develop an Organizational Learning Culture (near miss reporting, lessons learned, corrective actions)

I can also tailor a workshop or training program on any subject related to operational excellence, safety, culture, human performance, incident analysis, interpersonal skills, teamwork, communications, and leadership. I think this will provide some understanding of the many subjects on which we can provide human factors training and consulting services.

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